

➔ Rachel at the Birthing Suite

A new mother compliments the maternity unit.

“On Monday, I gave birth to our little daughter in the birthing suite. It was my first pregnancy and I didn't know what to expect. I just want to say how amazed and supported I felt by the staff who helped me. I cannot remember surnames, but Karen and Mandy got me through the most painful experience I have ever encountered. I felt so relaxed and was able to cope without too much pain relief because of these lovely ladies.



A happy new mother praises the midwives

When it was time for Karen to finish her shift, I was then helped by Emma who helped me to deliver our daughter. I was also flattered that even though Mandy had completed her day shift, and was meant to finish when Karen did, stayed with me right up until I was moved to labour ward (due to a bleed) and then came to visit me on Mary ward next day.

“The midwife stayed with me after her shift.”

Get involved today and have your say!

I am still amazed by these three women, I cannot thank them enough!! If I could I would visit them everyday just to show my appreciation. I would also like to mention that the staff and aftercare on Mary ward was also amazing. Even though I developed complications after delivery, and spent another 5 days in hospital, the staff who looked after me made me feel so much better. Without all these women I wouldn't have had the experience I did, and I am so grateful and thankful! Please send our love and thanks to these amazing women. I will most certainly be coming back.”

➔ Ameesh on Ante-natal Care

An expectant mother talks about her experience of the ante-natal service.

“I am 34 weeks pregnant and have to say how pleased I am with the care I've received from Croydon Hospital maternity services so far. I had a recent meeting with one of the supervisors of midwives at the hospital to confirm that I could use the birth centre despite my age (over 40). She reviewed my notes and birth plan with me, went through the protocols they would follow in various scenarios such as induction, breech birth etc, introduced me to some of the midwives, and asked one of them to do a full antenatal check (given I'd already had one by the community midwife this week, I found this really welcome).



Ameesh was involved in her birth planning

I felt that the choices I and my husband had made about the birth were being respected and that our taking responsibility for our choices was welcomed rather than scorned. I've been into triage a couple of times due to reduced foetal movement - each time we were seen quickly and made to feel like we'd done the right thing in coming in, rather than wasting staff time. Everyone I have met has been friendly, professional and committed to what I can only call excellent customer service and making sure that I was comfortable and happy.

I left the birth centre yesterday feeling very happy that I'd picked CUH as the place to have my baby and I am really hoping that everything goes smoothly in a few weeks' time so that I can use the lovely birth centre rooms and pools.”

“I feel our choices were respected.”

Get involved today and have your say!