

Longer, healthier lives for all the people in Croydon

## FACT SHEET- Anticoagulant (blood thinning) service

What happens now	Croydon Health Services NHS Trust provides most of the local
• •	hospital anticoagulant services. From April 2015, a community
	anticoagulant service has been running, supporting patients who take
	warfarin (a drug which stops blood clotting) whose condition is stable.
Why is change needed?	We want to develop a new integrated community service where more
	people can be assessed, diagnosed and treated for their condition
	close to home, without unnecessary trips to hospital.
What does the future look	Providing high quality integrated community anticoagulant     Providing high quality integrated community anticoagulant     Providing high quality integrated community anticoagulant
like?	service that is led by a team healthcare professionals who are experts in different areas, working together to plan treatment
	and ongoing care.
	<ul> <li>Introducing and monitoring evidence based anticoagulation</li> </ul>
	therapies including warfarin and direct oral anticoagulants (an
	alternative to warfarin that requires frequent monitoring and
	dose adjustments) for non-complex and complex patients – in
	line with recommendations by London Clinical Networks.
	<ul> <li>More support for people on warfarin to monitor their own</li> </ul>
	condition, where appropriate
	<ul> <li>More support at home for people on a range of anticoagulation</li> </ul>
	medications
	<ul> <li>Less demand for appointments as patients are better support to monitor and manage their condition</li> </ul>
What does this mean for	Shorter waiting times
patients?	Easier access to care that is closer to home
, passesses	<ul> <li>More support for patients to understand, monitor and manage</li> </ul>
	their own condition
	<ul> <li>Easier to access and better quality care for people who are</li> </ul>
	housebound, disabled or living in a care home
What does this mean for	<ul> <li>One route for all anticoagulant referrals for assessment,</li> </ul>
GPs?	diagnosis and treatment
	<ul> <li>Easier access to advice and guidance from hospital</li> </ul>
	consultants  • Better communications and more opportunities to share
	<ul> <li>Better communications and more opportunities to share learning between GPs and specialists</li> </ul>
	<ul> <li>Improving GP skills and knowledge in managing patients with</li> </ul>
	conditions relating to their blood
What improvements do we	Faster assessment and access to community based care and
expect to see?	care delivered at home for patients that need it
	<ul> <li>Easier to access advice from experts so that people can be</li> </ul>
	assessed and treated quicker
	<ul> <li>Preventative care in the community meaning fewer people</li> </ul>
	need to be admitted to hospital

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	<ul> <li>Patients and carers are more satisfied with their care</li> <li>Clinical leaders share learning to improve education of primary care colleagues in managing conditions that respond to anticoagulation treatment.</li> </ul>
When will it happen?	<ul> <li>Procurement - March to September 2018</li> <li>Set up of the new service from October 2018</li> </ul>
Meet the team	Clinical lead Dr Farhhan Sami Senior Commissioning Lead Amit Chavda